

Southend Health & Wellbeing Board

Agenda
Item No.

Report of the Deputy Chief Executive, People

to

Health & Wellbeing Board

on

1 February 2017

Report prepared by: Tim MacGregor – Team Leader, Policy & Information Management

For information only		For discussion	x	Approval required	
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Inclusion of health related performance measures for Southend Council's Corporate Monthly Performance Report

Part 1 (Public Agenda Item)

1. Purpose of Report

- 1.1. To consider appropriate health related performance measures for inclusion in the Council's Corporate Monthly Performance Report from April 2017.

2. Recommendation

- 2.1. That the Health & Wellbeing Board consider and help to identify a small (about 4-5) basket of health related performance measures that can be included in the Council's Monthly Performance Report.

3. Background & Context

- 3.1. Each month the Council produces a monthly performance report (MPR) which outlines progress against key performance measures that underpin the Council's corporate priorities and corporate priority actions for the year. The report, consisting of about 30 performance measures, is monitored each month by the Corporate Management Team, Cabinet, and each Scrutiny Committee and published on the Council's website.
- 3.2. The Council's Cabinet, on 19.1.17 agreed that, from April, the MPR should also include a small basket of indicators relating to areas where the Council does not necessarily have lead responsibility or direct control, but which are of importance in achieving its corporate priorities. This will also support elected members in undertaking their scrutiny function. Areas highlighted for inclusion were community safety, the local economy and health.
- 3.3. A set of about 12 performance measures in total are, therefore, in the process of being identified (about four for each theme) and the Health and Wellbeing Board is asked to consider which performance measures could be the most appropriate for inclusion in the MPR.

3.4. Three public health related indicators are already included (and are being retained for 2017/18) in the MPR, namely:

- Number of people successfully completing 4 week stop smoking course.
- Take up of the NHS Health Check programme – by those eligible (number of people).
- Public Health Responsibility Deal (number of new local organisations signed up).

3.5. Criteria for performance measures being included in the MPR include:

- They are a priority for residents and/or elected members;
- They require particular focus for the year;
- They are timely (they can be reported regularly, ideally monthly);
- They can be monitored with minimal administrative effort;
- There are a spread of indicators that cover customers, staff, finance and key projects.

3.6. With this in mind suggested additional performance measures for inclusion in the MPR could be a selection of 4-5 indicators from:

	Potential Performance Measures	Rationale for inclusion
1	% of patients attending Southend Hospital A&E, seen and discharged in under 4 hours (95% target)	To provide information in relation to the effectiveness of the urgent care system.
2	Number of patients attending A&E (by month)	Provides an indication of the effectiveness of measures being undertaken to reduce numbers presenting at A&E.
3	Numbers of delayed transfers of care: <u>health sector related (and % split?)</u>	Highlight the effectiveness of health and social care sectors in relation to hospital discharges
4	Numbers of delayed transfers of care: <u>social care sector (and % split?)</u>	Highlight the effectiveness of health and social care sectors in relation to hospital discharges
5	Cancer - Two week operational standard (referral from GP for diagnostic assessment within 2 weeks?)	Provides a measure of performance on a priority area for public.
6	Mental health indicator – Improving Access to Psychological Therapy (IAPT) indicator (% of people with common mental health problems accessing the service and entering treatment in the current year)	Provides an indicator for a priority area for councillors and one of the HWB Strategy ambitions

3.6 A similar number of indicators will be developed in relation to community safety and the local economy. It is intended that the indicators will be drawn from existing data sets, requiring minimal additional reporting. However, a short commentary may be considered to be desirable for particular, or all, indicators, to provide an explanation for what is being reported.

4. Health & Wellbeing Board Priorities / Added Value

How does this item contribute to delivering the;

- Nine HWB Strategy Ambitions (listed on final page)
- Three HWB “Broad Impact Goals” which add value;
 - a) *Increased physical activity (prevention)*
 - b) *Increased aspiration & opportunity (addressing inequality)*
 - c) *Increased personal responsibility/participation (sustainability)*

4.1 To provide a wider group of councillors with more information in relation to promoting a positive health agenda for Southend, helping them to understand the context, challenges and some of the key issues of the health sector.

4.2 Contributes to Ambitions 3, 6c and 9a.

5. Reasons for Recommendations

5.1. To enable the Health and Wellbeing Board to contribute to the identification of appropriate performance measures for inclusion in the Council’s Monthly Performance Report.

6. Financial / Resource Implications

6.1 None specific

7. Legal Implications

7.1. None specific

8. Equality & Diversity

8.1. None specific

9. Background Papers

9.1. Southend Council’s Monthly Performance Report

10. Appendices

None

HWB Strategy Priorities

Broad Impact Goals – adding value

- a) Increased Physical Activity (prevention)
- b) Increased Aspiration and Opportunity (addressing inequality)
- c) Increased Personal Responsibility and Participation (sustainability)

<p>Ambition 1. A positive start in life</p> <ul style="list-style-type: none"> a) Reduce need for children to be in care b) Narrow the education achievement gap c) Improve education provision for 16-19s d) Better support more young carers e) Promote children’s mental wellbeing f) Reduce under-18 conception rates g) Support families with significant social challenges 	<p>Ambition 2. Promoting healthy lifestyles</p> <ul style="list-style-type: none"> a) Reduce the use of tobacco b) Encourage use of green spaces and seafront c) Promote healthy weight d) Prevention and support for substance & alcohol misuse 	<p>Ambition 3. Improving mental wellbeing</p> <ul style="list-style-type: none"> a) A holistic approach to mental and physical wellbeing b) Provide the right support and care at an early stage c) Reduce stigma of mental illness d) Work to prevent suicide and self-harm e) Support parents postnatal
<p>Ambition 4. A safer population</p> <ul style="list-style-type: none"> a) Safeguard children and vulnerable adults against neglect and abuse b) Support the Domestic Abuse Strategy Group in their work c) Work to prevent unintentional injuries among under 15s 	<p>Ambition 5. Living independently</p> <ul style="list-style-type: none"> a) Promote personalised budgets b) Enable supported community living c) People feel informed and empowered in their own care d) Reablement where possible e) People feel supported to live independently for longer 	<p>Ambition 6. Active and healthy ageing</p> <ul style="list-style-type: none"> a) Join up health & social care services b) Reduce isolation of older people c) Physical & mental wellbeing d) Support those with long term conditions e) Empower people to be more in control of their care
<p>Ambition 7. Protecting health</p> <ul style="list-style-type: none"> a) Increase access to health screening b) Increase offer of immunisations c) Infection control to remain a priority for all care providers d) Severe weather plans in place e) Improve food hygiene in the Borough 	<p>Ambition 8. Housing</p> <ul style="list-style-type: none"> a) Work together to; <ul style="list-style-type: none"> o Tackle homelessness o Deliver health, care & housing in a more joined up way b) Adequate affordable housing c) Adequate specialist housing d) Understand condition and distribution of private sector housing stock, to better focus resources 	<p>Ambition 9. Maximising opportunity</p> <ul style="list-style-type: none"> a) Have a joined up view of Southend’s health and care needs b) Work together to commission services more effectively c) Tackle health inequality (including improved access to services) d) Promote opportunities to thrive; Education, Employment